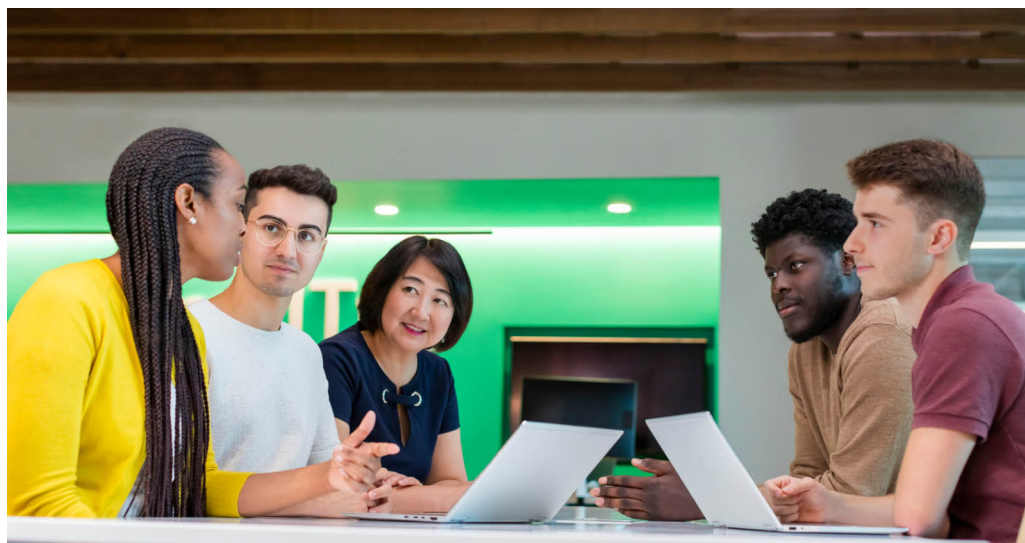


HPE EDUCATION LEARNING CREDITS

Terms and conditions



HPE EDUCATION LEARNING CREDITS

1. [HPE Education Learning Credits](#) may be purchased through your HPE representative or authorized HPE reseller. Consult your [country](#) for local pricing. A minimum purchase amount may be required in some countries. Additional credits can be purchased at any time.
2. HPE Education Learning Credits can be used for any training course or service provided through HPE Education Services. Course offerings can be found at hpe.com/ww/learn. In addition to instructor-led/virtual instructor-led training classes and eLearning courses, HPE Education Learning Credits can be redeemed for [HPE Right Start Knowledge Bundles](#)¹ and [HPE Digital Learner](#)² subscriptions. Aruba training is not included.
3. You can only redeem HPE Education Learning Credits for eligible education offerings delivered in the same country as your HPE Education Learning Credits purchase, or courses which are delivered as virtual instructor-led training (VILT).
4. Your purchase of HPE Education Learning Credits can only be used for training provided through HPE Education Services and cannot be used for industry events or training services provided by other HPE organizations. HPE Education Learning Credits cannot be used for Aruba training, HPE Management of Change Services or HPE MyRoom/VRG.
5. Course registration and availability are on a first-come, first-served basis. Local country standard HPE terms and conditions apply to course cancellations, student withdrawals, and on-site or dedicated delivery cancellations and changes. See local country terms and conditions for HPE Education Services at hpe.com/ww/learncontact.

¹ HPE Right Start Knowledge bundles are recommended sets of trainings.

² HPE Digital Learner, the innovative HPE learning-as-a-service solution, is purchased through individual subscriptions (see the following list). Enterprise options are also available.

Solution brief



6. HPE Education Learning Credits that are purchased standalone are valid for a period of 12 months from the date of purchase. These HPE Education Learning Credits must be redeemed, and training must be scheduled, prior to the end of the 12-month period following the date of purchase.
7. HPE Education Learning Credits purchased as part of another HPE contract are valid for the duration of the contract and must be redeemed, and training scheduled, during that period.
8. Once purchased, Hewlett Packard Enterprise provides information regarding the start and end date of your redemption period.
9. At expiration, unused funds are forfeited and no extension beyond the expiration date is permitted. Additional credits can be purchased throughout the redemption period; however, new credits are subject to the same expiration date.
10. HPE Education Learning Credits are non-refundable.
11. A valid account number is required to register. Customers are responsible for ensuring all registrations and orders are correctly identified to HPE and only authorized people within the organization use the HPE Education Learning Credits agreement.
12. HPE provides an [online portal](#) so that customers can monitor their HPE Education Learning Credits account balance. Additional credits can be purchased throughout the redemption period; however, new credits are subject to the same expiration date.
13. HPE Education Learning Credits included as part of another HPE contract are eligible for the discounts that are applied to the associated contract. HPE Education Learning Credits are not eligible for additional discounts through other HPE promotions or discount programs. Payment terms follow the associated contract.

FOR MORE INFORMATION

For assistance or additional information, connect with HPE Education Services at hpe.com/ww/learncontact.

LEARN MORE AT hpe.com/ww/learn

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a50004656ENW, July 2021